

## CHAPTER 1

### IV. DATA TABLES

### ORGANIZATIONAL CAPACITY

#### AVAILABILITY

		Less than 40 Hours		40-44 Hours		45-50 Hours		Over 50 Hours		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>Hours per week main facility is open to serve clients.</b>											
<b>1.A.</b>											
114	Statewide	23	20%	69	61%	17	15%	4	3%	1	1%
56	Population up to 20,000	18	32%	35	62%	3	5%	0	0%	0	0%
30	Population between 20,001 and 40,000	5	17%	19	63%	6	20%	0	0%	0	0%
15	Population between 40,001 and 80,000	0	0%	11	73%	3	20%	1	7%	0	0%
13	Population over 80,000	0	0%	4	31%	5	38%	3	23%	1	8%

#### AVAILABILITY

		Number	Percent
<b>Health department has satellite facility/facilities.</b>			
<b>1.B.</b>			
114	Statewide	51	45%
56	Population up to 20,000	17	30%
30	Population between 20,001 and 40,000	18	60%
15	Population between 40,001 and 80,000	9	60%
13	Population over 80,000	7	54%

#### AVAILABILITY

		Number	Percent
<b>Health department offers service hours at main and/or satellite office beyond 8:00 a.m. to 5:00 p.m. weekdays. 1.D.</b>			
114	Statewide	65	57%
56	Population up to 20,000	23	41%
30	Population between 20,001 and 40,000	20	67%
15	Population between 40,001 and 80,000	14	93%
13	Population over 80,000	8	62%

AVAILABILITY		Emergency System 24/7		Paging Service		Cell Phone		Notify 911 Center		Other		No System	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>Agency has a system to receive and respond to emergencies 24/7. 1.E.</b>													
114	Statewide	104	91%	47	45%	73	70%	44	42%	32	31%	10	9%
56	Population up to 20,000	51	91%	24	47%	32	63%	16	31%	13	25%	5	9%
30	Population between 20,001 and 40,000	27	90%	10	37%	23	85%	13	48%	10	37%	3	10%
15	Population between 40,001 and 80,000	14	93%	4	29%	9	64%	7	50%	6	43%	1	7%
13	Population over 80,000	12	92%	9	75%	9	75%	8	67%	3	25%	1	8%

AVAILABILITY		Less than 25%		25-49%		50-74%		75-100%	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>Percent of agency's business conducted off-site. 1.F.</b>									
114	Statewide	37	32%	54	47%	20	18%	3	3%
56	Population up to 20,000	15	27%	29	52%	11	20%	1	2%
30	Population between 20,001 and 40,000	11	37%	13	43%	6	20%	0	0%
15	Population between 40,001 and 80,000	8	53%	5	33%	2	13%	0	0%
13	Population over 80,000	3	23%	7	54%	1	8%	2	15%

FACILITY		Owned		Leased		Used at No Cost		Other		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>Is the health department facility? 2.A.</b>											
114	Statewide	81	71%	16	14%	8	7%	8	7%	1	1%
56	Population up to 20,000	44	79%	9	16%	1	2%	1	2%	1	2%
30	Population between 20,001 and 40,000	20	67%	2	7%	4	13%	4	13%	0	0%
15	Population between 40,001 and 80,000	8	53%	4	27%	2	13%	1	7%	0	0%
13	Population over 80,000	9	69%	1	8%	1	8%	2	15%	0	0%

FINANCIAL/BUDGETING Rate your budget/accounting system's effectiveness in the following areas:		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Costing specific services. 3.A.1.													
114	Statewide	7	6%	46	40%	44	39%	14	12%	2	2%	1	1%
56	Population up to 20,000	3	5%	20	36%	24	43%	8	14%	1	2%	0	0%
30	Population between 20,001 and 40,000	3	10%	13	43%	11	37%	3	10%	0	0%	0	0%
15	Population between 40,001 and 80,000	1	7%	7	47%	5	33%	1	7%	0	0%	1	7%
13	Population over 80,000	0	0%	6	46%	4	31%	2	15%	1	8%	0	0%

FINANCIAL/BUDGETING Rate your accounting system's effectiveness in the following areas: (Cont.)		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Determining cost effectiveness of services.													
3.A.2.													
114	Statewide	3	3%	36	32%	54	47%	13	11%	6	5%	2	2%
56	Population up to 20,000	3	5%	15	27%	28	50%	6	11%	4	7%	0	0%
30	Population between 20,001 and 40,000	0	0%	12	40%	13	43%	4	13%	0	0%	1	3%
15	Population between 40,001 and 80,000	0	0%	6	40%	7	47%	2	13%	0	0%	0	0%
13	Population over 80,000	0	0%	3	23%	6	46%	1	8%	2	15%	1	8%

FINANCIAL/BUDGETING Rate your accounting system's effectiveness in the following areas: (Cont.)		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Personnel time allocation to cost centers. 3.A.3.													
114	Statewide	10	9%	60	53%	32	28%	6	5%	5	4%	1	1%
56	Population up to 20,000	4	7%	29	52%	15	27%	5	9%	3	5%	0	0%
30	Population between 20,001 and 40,000	3	10%	15	50%	11	37%	0	0%	1	3%	0	0%
15	Population between 40,001 and 80,000	2	13%	8	53%	4	27%	0	0%	0	0%	1	7%
13	Population over 80,000	1	8%	8	62%	2	15%	1	8%	1	8%	0	0%

FINANCIAL/BUDGETING Rate your accounting system's effectiveness in the following areas: (Cont.)		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Accounts payable status. 3.A.4.													
114	Statewide	15	13%	64	56%	29	25%	5	4%	1	1%	0	0%
56	Population up to 20,000	2	4%	37	66%	15	27%	2	4%	0	0%	0	0%
30	Population between 20,001 and 40,000	6	20%	13	43%	9	30%	1	3%	1	3%	0	0%
15	Population between 40,001 and 80,000	3	20%	10	67%	2	13%	0	0%	0	0%	0	0%
13	Population over 80,000	4	31%	4	31%	3	23%	2	15%	0	0%	0	0%

FINANCIAL/BUDGETING Rate your accounting system’s effectiveness in the following areas: (Cont.)		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Accounts receivable status. 3.A.5.													
114	Statewide	8	7%	53	46%	44	39%	7	6%	2	2%	0	0%
56	Population up to 20,000	1	2%	28	50%	21	37%	5	9%	1	2%	0	0%
30	Population between 20,001 and 40,000	4	13%	13	43%	12	40%	0	0%	1	3%	0	0%
15	Population between 40,001 and 80,000	1	7%	6	40%	7	47%	1	7%	0	0%	0	0%
13	Population over 80,000	2	15%	6	46%	4	31%	1	8%	0	0%	0	0%

FINANCIAL/BUDGETING Rate your accounting system’s effectiveness in the following areas: (Cont.)		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Tracking contract amounts and balances remaining. 3.A.6.													
114	Statewide	9	8%	56	49%	37	32%	9	8%	2	2%	1	1%
56	Population up to 20,000	3	5%	22	39%	24	43%	5	9%	1	2%	1	2%
30	Population between 20,001 and 40,000	4	13%	14	47%	9	30%	3	10%	0	0%	0	0%
15	Population between 40,001 and 80,000	1	7%	12	80%	2	13%	0	0%	0	0%	0	0%
13	Population over 80,000	1	8%	8	62%	2	15%	1	8%	1	8%	0	0%

		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
FINANCIAL/BUDGETING													
Rate your accounting system's effectiveness in the following areas: (Cont.)													
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Tracking budget amounts remaining. 3.A.7.													
114	Statewide	13	11%	68	60%	26	23%	3	3%	4	4%	0	0%
56	Population up to 20,000	4	7%	30	54%	19	34%	0	0%	3	5%	0	0%
30	Population between 20,001 and 40,000	5	17%	17	57%	6	20%	2	7%	0	0%	0	0%
15	Population between 40,001 and 80,000	1	7%	13	87%	1	7%	0	0%	0	0%	0	0%
13	Population over 80,000	3	23%	8	62%	0	0%	1	8%	1	8%	0	0%

		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
FINANCIAL/BUDGETING													
Rate your accounting system's effectiveness in the following areas: (Cont.)													
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Cash Flow Projections. 3.A.8.													
114	Statewide	11	10%	42	37%	47	41%	9	8%	5	4%	0	0%
56	Population up to 20,000	3	5%	15	27%	30	54%	6	11%	2	4%	0	0%
30	Population between 20,001 and 40,000	4	13%	10	33%	12	40%	3	10%	1	3%	0	0%
15	Population between 40,001 and 80,000	1	7%	11	73%	3	20%	0	0%	0	0%	0	0%
13	Population over 80,000	3	23%	6	46%	2	15%	0	0%	2	15%	0	0%

		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
FINANCIAL/BUDGETING													
Rate your accounting system's effectiveness in the following areas: (Cont.)													
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Year to year revenue and cost comparisons. 3.A.9.													
114	Statewide	9	8%	58	51%	40	35%	4	3%	2	2%	1	1%
56	Population up to 20,000	3	5%	25	45%	24	43%	2	4%	1	2%	1	2%
30	Population between 20,001 and 40,000	3	10%	15	50%	11	37%	1	3%	0	0%	0	0%
15	Population between 40,001 and 80,000	1	7%	12	80%	2	13%	0	0%	0	0%	0	0%
13	Population over 80,000	2	15%	6	46%	3	23%	1	8%	1	8%	0	0%

		Cutting Edge		Very Good		OK		Getting By		Not Doing It		No Response	
FINANCIAL/BUDGETING													
Rate your accounting system's effectiveness in the following areas: (Cont.)													
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>Future year projections. 3.A.10.</b>													
114	Statewide	3	3%	36	32%	54	47%	13	11%	6	5%	2	2%
56	Population up to 20,000	3	5%	15	27%	28	50%	6	11%	4	7%	0	0%
30	Population between 20,001 and 40,000	0	0%	12	40%	13	43%	4	13%	0	0%	1	3%
15	Population between 40,001 and 80,000	0	0%	6	40%	7	47%	2	13%	0	0%	0	0%
13	Population over 80,000	0	0%	3	23%	6	46%	1	8%	2	15%	1	8%

FINANCIAL/BUDGETING		Medicaid		Medicare		Private Pay		Private Insurance	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
Health department bills for services to - 3.B.									
114	Statewide	110	96%	85	75%	72	63%	29	25%
56	Population up to 20,000	54	96%	45	80%	30	54%	16	29%
30	Population between 20,001 and 40,000	29	97%	21	70%	19	63%	7	23%
15	Population between 40,001 and 80,000	15	100%	11	73%	14	93%	4	27%
13	Population over 80,000	12	92%	8	62%	9	69%	2	15%

TECHNOLOGY			
Health Department has:		Number	Percent
Complete Local Computer Network. 4.A.			
114	Statewide	69	61%
56	Population up to 20,000	29	52%
30	Population between 20,001 and 40,000	19	63%
15	Population between 40,001 and 80,000	10	67%
13	Population over 80,000	11	85%
Partial Local Computer Network. 4.B.			
114	Statewide	45	39%
56	Population up to 20,000	23	41%
30	Population between 20,001 and 40,000	12	40%
15	Population between 40,001 and 80,000	4	27%
13	Population over 80,000	6	46%

<b>MOHSAIC. 4.C.</b>		Number	Percent
114	Statewide	105	92%
56	Population up to 20,000	50	89%
30	Population between 20,001 and 40,000	29	97%
15	Population between 40,001 and 80,000	14	93%
13	Population over 80,000	12	92%

**MOHSAIC - Immunizations. 4.C.1.**

114	Statewide	112	98%
56	Population up to 20,000	56	100%
30	Population between 20,001 and 40,000	30	100%
15	Population between 40,001 and 80,000	14	93%
13	Population over 80,000	12	92%

**MOHSAIC - Comprehensive Family Planning. 4.C.2**

114	Statewide	59	52%
56	Population up to 20,000	23	41%
30	Population between 20,001 and 40,000	18	60%
15	Population between 40,001 and 80,000	9	60%
13	Population over 80,000	9	69%

**TECHNOLOGY**

<b>Health Department has:</b>		Number	Percent
<b>MOHSAIC - Communicable Disease Surveillance.</b>			
<b>4.C.3.</b>			
114	Statewide	76	67%
56	Population up to 20,000	32	57%
30	Population between 20,001 and 40,000	20	67%
15	Population between 40,001 and 80,000	12	80%
13	Population over 80,000	12	92%

**WIC. 4.D.**

114	Statewide	107	94%
56	Population up to 20,000	55	98%
30	Population between 20,001 and 40,000	27	90%
15	Population between 40,001 and 80,000	15	100%
13	Population over 80,000	10	77%

<b>Vital Records. 4.E.</b>		Number	Percent
114	Statewide	110	96%
56	Population up to 20,000	53	95%
30	Population between 20,001 and 40,000	30	100%
15	Population between 40,001 and 80,000	14	93%
13	Population over 80,000	13	100%

<b>Other. 4.F.</b>			
114	Statewide	41	36%
56	Population up to 20,000	20	36%
30	Population between 20,001 and 40,000	10	33%
15	Population between 40,001 and 80,000	6	40%
13	Population over 80,000	5	38%

<b>Health Department has a web site. 4.G.</b>			
114	Statewide	41	36%
56	Population up to 20,000	12	21%
30	Population between 20,001 and 40,000	9	30%
15	Population between 40,001 and 80,000	7	47%
13	Population over 80,000	13	100%

## **QUALITY IMPROVEMENT**

		Number	Percent
<b>Designated staff is responsible for planning, developing and implementing quality improvement methods across public health programs. 5.A.</b>			
114	Statewide	85	75%
56	Population up to 20,000	38	68%
30	Population between 20,001 and 40,000	24	80%
15	Population between 40,001 and 80,000	13	87%
13	Population over 80,000	10	77%



**QUALITY IMPROVEMENT**

		<b>Cutting Edge</b>		<b>Very Good</b>		<b>OK</b>		<b>Getting By</b>		<b>Not Doing It</b>		<b>No Response</b>	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>Rate agency capacity to utilize quality management principles, methods, and tools throughout the organization. 5.B.</b>													
114	Statewide	1	1%	27	24%	44	39%	36	31%	3	3%	3	3%
56	Population up to 20,000	1	2%	13	23%	17	30%	22	39%	1	2%	2	4%
30	Population between 20,001 and 40,000	0	0%	6	20%	14	47%	9	30%	0	0%	1	3%
15	Population between 40,001 and 80,000	0	0%	3	20%	8	53%	4	27%	0	0%	0	0%
13	Population over 80,000	0	0%	5	38%	5	38%	1	8%	2	15%	0	0%

**QUALITY IMPROVEMENT**

		Number	Percent
<b>Agency incorporates quality improvement and/or customer service in all employees' performance expectations. 5.C.</b>			
114	Statewide	90	79%
56	Population up to 20,000	42	75%
30	Population between 20,001 and 40,000	24	80%
15	Population between 40,001 and 80,000	11	73%
13	Population over 80,000	13	100%

**SERVICES AND PROGRAMS**

**Statewide**  
Number    Percent

**Does your agency provide the following services?**

**6.A.**

BCCP	51	45%
Child Care Nurse Consultation	99	87%
Family Planning	72	63%
Home Visitation for Families at Risk	60	53%
Lead Screenings	98	86%
Other Screening Clinics	88	77%
STD Clinics	69	61%
School Health	68	60%
Health Promotion/Risk Reduction Program	73	64%
Child Care Facility Inspections	106	93%
Environmental Public Health Services	110	96%
Home Health Services	41	36%
Immunizations	112	98%
Flu/Pneumococcal Immunizations	113	99%
Primary Care	8	7%
Tobacco Use Prevention Program	54	47%
WIC	104	91%
Services for Persons with barriers due to language or disability	67	59%
Other Clinics	43	38%

**STRATEGIC PLANNING**

Number    Percent

**Does agency have a strategic plan? 7.A.**

114	Statewide	106	93%
56	Population up to 20,000	53	95%
30	Population between 20,001 and 40,000	27	90%
15	Population between 40,001 and 80,000	14	93%
13	Population over 80,000	12	92%

STRATEGIC PLANNING		1 Year		2 Years		3 Years		4 Years		5 Years		None		No Response	
		#	%	#	%	#	%	#	%	#	%	#	%	#	%
<b>When was health department's strategic plan last updated? 7.A.1.</b>															
114	Statewide	29	25%	23	20%	10	9%	17	15%	20	18%	3	3%	12	11%
56	Population up to 20,000	11	20%	10	18%	4	7%	9	16%	13	23%	3	5%	6	11%
30	Population between 20,001 and 40,000	7	23%	7	23%	4	13%	4	13%	4	13%	0	0%	4	13%
15	Population between 40,001 and 80,000	4	27%	3	20%	1	7%	3	20%	3	20%	0	0%	1	7%
13	Population over 80,000	7	54%	3	23%	1	8%	1	8%	0	0%	0	0%	1	8%

STRATEGIC PLANNING		None		Less than 10 Times		More than 10 Times		No Response	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>How often during a year is plan referred to? 7.A.2.</b>									
114	Statewide	20	18%	27	24%	59	52%	8	7%
56	Population up to 20,000	12	21%	13	23%	28	50%	3	5%
30	Population between 20,001 and 40,000	2	7%	9	30%	16	53%	3	10%
15	Population between 40,001 and 80,000	4	27%	4	27%	6	40%	1	7%
13	Population over 80,000	2	15%	1	8%	9	69%	1	8%

STRATEGIC PLANNING		Staff		Governing Body		Community		Other	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>Who is involved in developing or updating the strategic plan? 7.B.</b>									
114	Statewide	106	93%	83	73%	49	43%	6	5%
56	Population up to 20,000	51	91%	42	75%	24	43%	2	4%
30	Population between 20,001 and 40,000	28	93%	22	73%	11	37%	4	13%
15	Population between 40,001 and 80,000	15	100%	10	67%	6	40%	0	0%
13	Population over 80,000	12	92%	9	69%	8	62%	0	0%

STRATEGIC PLANNING		Planning		Performance Management		Budgeting/Resource Allocation		Marketing	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
<b>How is strategic plan used? 7.C.</b>									
114	Statewide	90	79%	53	46%	64	56%	44	39%
56	Population up to 20,000	44	79%	24	43%	25	45%	17	30%
30	Population between 20,001 and 40,000	24	80%	13	43%	19	63%	16	53%
15	Population between 40,001 and 80,000	11	73%	7	47%	9	60%	2	27%
13	Population over 80,000	11	85%	9	69%	11	85%	7	54%